



Staff News

Bosworth Welcomes

Dr. Syed Shah joins as a partner from April 2019.

Amanda our Clinical Pharmacist joined the practice in May 2018. Read more about how she can help with your healthcare needs

Nicola our Extended Scope Paramedic joined the practice in December 2018. Read more about her new role.

Bosworth Medical Centre
Chelmsley Wood
Birmingham
B37 5BU

01217704484

Bosworth Medical Centre Newsletter ~ Spring 2019

Extended Access Hub

As part of our ongoing work to improve access to health care we have worked together with 10 other local practices as part of North Solihull GP Collaborative to host within the building a service called The NSC Extended Access Hub.

This means that there are now **PREBOOKABLE APPOINTMENTS**, which you can only book via your own registered practice with a GP Nurse ANP and HCA from 630-8pm each weekday evening and 9-12 Saturday and Sunday.

These appointments are available to all patients at each of the 11 practices on a fair share basis.

THIS SERVICE IS NOT A WALK IN SERVICE and you will be seen by one of the GPs, Advance Nurse Practitioners, Practice Nurses or Health Care Assistants working within the collaborative.

CONSENT – it is important that you agree for your records to be shared at the Hub so that the clinician who may be from one of our sister practices can fully see your records and that they can share the consultation outcome with Bosworth.

We hope to develop an App and Online booking in the near future for this service. We will keep you updated on this development



Did you know

Amanda our clinical pharmacist can renew your medication or change your prescriptions. Amanda can also discuss any medications and reasons for any changes after being in hospital. She is also able to help improve your blood pressure control.

Amanda's working days are Tuesday all day Wednesday mornings
Thursdays all day and Friday mornings
PLEASE REQUEST AMANDA WHEN BOOKING

Diabetes UK Community Champions

Help Change lives by becoming a Diabetes UK Community Champion

Help your community improve their health by taking diabetes seriously.

Inspire them to reduce their risk of diabetes, or manage their diabetes better.

Build up your own skills and confidence.

Community champions will be given all the training and support to make a difference to their local community, to support people with making lifestyle changes to prevent long term complications of diabetes, to offer personal support to individuals to self-manage their diabetes and by telling them about what support is available in their local area.

If you would like more information about the programme or how to apply pick up a leaflet at reception or ask to speak to Dr Clowes.

NEW TELEPHONE SYSTEM YOU ASKED WE DID

We now have a new telephone system which we hope will improve access for our patients, when your call is answered you will be given options.

OPTION 1 – Appointments

OPTION 2 – Prescription queries

Results (From 11am only)

Home Visits (To be booked before 10am)

OPTION 3 – Over 75's line only

OPTION 4 – Medical health professionals

OPTION 5 – Secretaries

OPTION 6 – Admin (dealing with chronic disease recall appointments only)

0121-770-4484



NHS

Don't wait. Attend
cervical screening
when invited.

Cervical Cancer Prevention Week

ARE YOU 25 AND OVER? HAVE YOU
HAD CHILDREN? IF SO THEN BOOK
YOUR SMEAR TEST NOW.

CANCER AWARENESS
WHY WAIT



**Is your mobile
number up to date?**

Did you know we can now text you informing you that your results are ready to view?

If you would like to consent to this service then please speak to one of our receptionists.



As a practice we believe it is very important for everyone to be up to date with your relevant immunisations.

Have you had your FLU JAB – if not, you can still book one via reception

Are your children up to date with their vaccines – such as Diphtheria, Tetanus, Polio, Hib, Measles, Mumps, Rubella, Whooping Cough – contact your GP if you need to check and discuss.

Paramedic in the practice



Introducing our amazing Dementia Friend

Our receptionist Louise has become a dementia friend.

A Dementia Friend learns a little bit more about what it's like to live with dementia and then turns that understanding into action.

People with Dementia sometimes need a helping hand to go about their daily lives and feel included in their local community.

Our Dementia Friend Louise is here to try and make a difference. To learn more about her role or would like some information booklets.

Then please contact her at the surgery via reception

An extended scope paramedic Nicola has started at the practice. This scheme is designed to help improve aspects of care and help with high workload and improve access.

What are paramedics?

You will be used to seeing paramedics arrive in an ambulance when you have called 999, but they are working with General Practices around the country to provide some services on behalf of GP's in the workplace, this is increasingly necessary because there are not enough GP's in the workplace AND that number continues to fall.

Nicola is a highly trained paramedic and has done additional university training to provide a wider range of clinical care. Our paramedic will never be asked to work outside of their capabilities.

What will Nicola be doing?

Nicola will be working in the practice to help improve access, you can certainly expect to see her doing clinics in surgery and offering home visits.

Don't paramedics wear green uniforms?

Yes they normally would, however while working in general practice Nicola will be in plain clothes and driving an unmarked car.

What if I need more tests or prescriptions?

Nicola will assess your condition and if she is not able to manage it independently then she will discuss it with your GP, this may result in your GP issuing a prescription or arranging further tests based on Nicola's assessment, in some rare cases you may well need another visit or assessment from a GP – in which case this will be arranged.

As of the 7th March 2019 controlled drug medication will now be sent via EPS therefore eliminating the need for a signature on collection.

If you decide that you do not want this service then please inform reception.

PLEASE NOTE

Pregabalin and Gabapentin are now classed as controlled drugs.

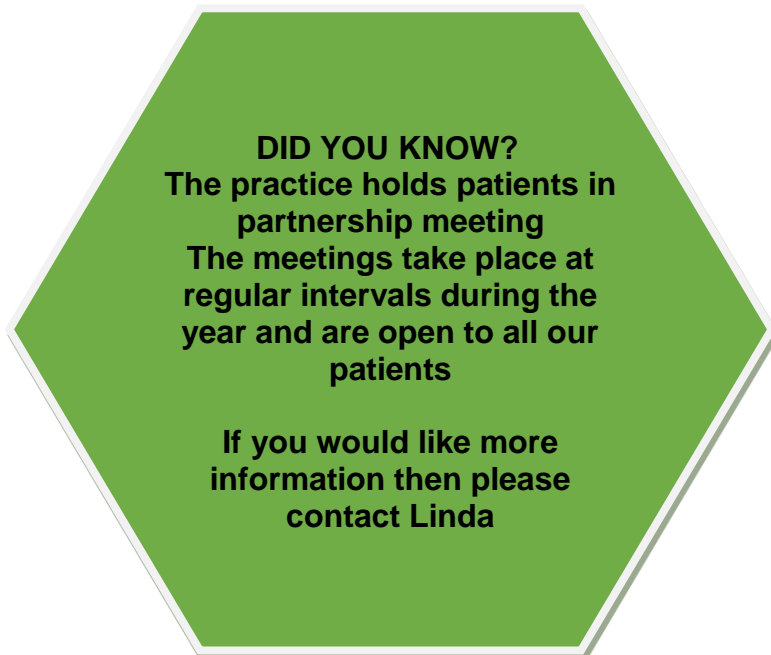
Finding it hard to get through on the phones, Working hours make it difficult to call.

Then why don't you book online??

Our online service allows you to book your own telephone calls or face to face appointments for either on the day or in advance where available you can request your repeat prescriptions or even just ask a simple question.

Just pop into the surgery with 2 forms of ID and our reception will be happy to set up your account username and password.

(PLEASE BE AWARE THAT ANYTHING OTHER THAN THE ABOVE MENTIONED WILL NOT BE RESPONDED TO)



**COPD?
ASTHMA?**

**Book your review
with our nurses now**

MINOR SURGERY?

**Find out more at
reception**

**CONTRACEPTION
CLINIC**

Run by Dr T Shah

DIABETES?

**Book your review
with our nurses
Or Dr R Clowes**

www.bosworthmedicalcentre.co.uk